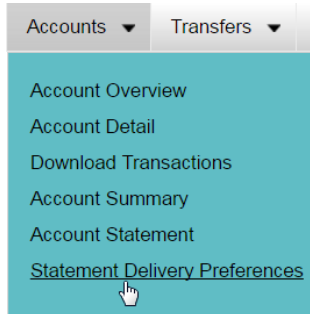


e-Statement Enrollment Guide



Important Note: Adobe Reader or other PDF Reader is REQUIRED to access and view e-Statements. A link to download Adobe Reader is available on our e-Statements screen.

Step One: After logging into online banking at www.coastalbank.com, select “Statement Delivery Preferences” from the “Accounts” menu.

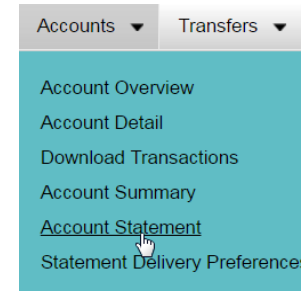


Step Two: Select “Online” as your “Statement Delivery Method” for your account(s). Click the Submit button.

Account	Statement Delivery Method
Joint Checking	Online ▼
Student Checking	Online ▼

Step Three: Select “Account Statement” from the “Accounts” menu.

(This is also where you go to access statements after enrollment.)



e-Statement Enrollment Guide continued

Step Four: Just this once, you will be asked to accept the DISCLAIMER / Electronic Statement Authorization. Enter the confirmation code (which appears in the bottom half of the screen) in the Confirmation Code box and click “Continue.”

Confirmation Code:

Your eStatement Confirmation Code is

6-Character Code is auto-generated and appears here

Step Five: On the next screen, confirm that we have your valid email address and hit “Accept” or contact your branch to update our files and complete later.

You will be notified by e-mail when new documents are available for viewing. Please verify your e-mail address.

Email:

Your e-Statement enrollment is complete!

For additional help, contact your local branch or call (425) 257-9000.