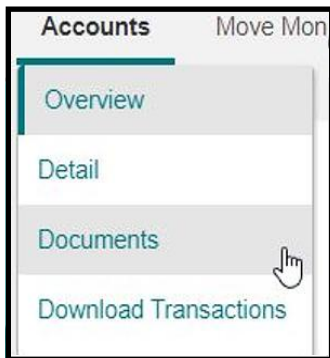
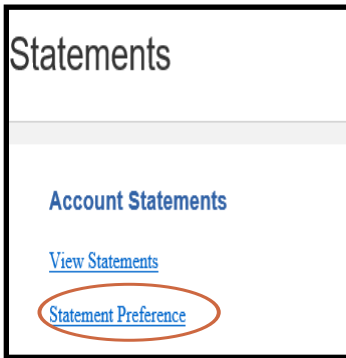


Important Note: Adobe Reader or other PDF Reader is REQUIRED to access and view E-Statements. A link to download Adobe Reader is available on our E-Statements screen.

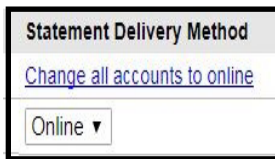
Step One: Log in to Online Banking at www.coastalbank.com, select "Statements" from the "Accounts" menu.



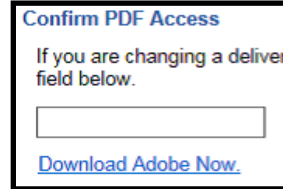
Step Two: You will be taken to the "Statements" landing page. Select "Statement Preference."



Step Three: Click "Change all accounts to online" or select "Online" for each account according to preference.



Step Four: Click the [PDF Reader](#) link to obtain the code to Confirm PDF Access. Enter the code in the box and click "Submit".



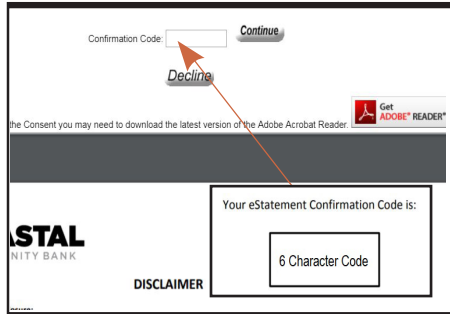
PAPER STATEMENTS ARE DISCONTINUED UPON SUCCESSFUL COMPLETION OF THESE STEPS.

IN ORDER TO RECEIVE E-MAIL NOTIFICATIONS, COMPLETE THE STEPS ON THE NEXT PAGE OF THIS GUIDE.

E-Statement Enrollment Guide **continued**

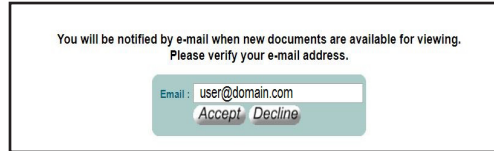
Step Five: Again select "Statements from the "Accounts" menu at the top of the screen to return to the Statements landing page. Then click on "View Statements".

Step Six: Accept the DISCLAIMER / Statement of Electronic Disclosure by entering the Confirmation Code (found on the bottom of the screen) in the box and click "Continue".



A screenshot of a web page for eStatement enrollment. At the top, there is a "Confirmation Code:" label followed by a text input field and a "Continue" button. Below the input field is a "Decline" button. An orange arrow points from the "Decline" button to the "Continue" button. In the middle of the page, there is a small banner for "Get ADOBE® READER®". At the bottom left, the "COASTAL COMMUNITY BANK" logo is visible. At the bottom right, there is a box labeled "Your eStatement Confirmation Code is:" containing a smaller box labeled "6 Character Code". The word "DISCLAIMER" is written in the bottom left corner.

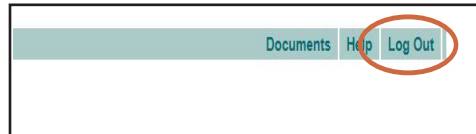
Step Seven: After successfully completing the disclosure acceptance, verify your e-mail address, and click "Accept".



A screenshot of a verification screen. The text reads: "You will be notified by e-mail when new documents are available for viewing. Please verify your e-mail address." Below this is a text input field containing "Email: user@domain.com" and two buttons: "Accept" and "Decline".

You will then be shown a list of available E-Statements or notices to select from.

Step Eight: Click "Log Out" in the E-Statement window to return to online banking.



A screenshot of a navigation bar with three buttons: "Documents", "Help", and "Log Out". The "Log Out" button is circled in orange.

PDF access and disclosure only need to be accepted once per user. Only statement preference will need to be updated for any accounts opened after initial enrollment into E-Statements.



COASTAL
COMMUNITY BANK®

For additional assistance, contact your local branch or call our Customer Support Center at (425) 257-9000.